Mitel MiCollab

Powering communications for when and where you need it

Key Features

- UC clients for desktop, mobile devices and web
- Real-time presence information of colleague availability
- Highly collaborative, persistent workspace for team-based meetings, conversations, content collaboration and project management
- Team-based collaboration capabilities that include guest access
- Full access to corporate, personal, and off-board LDAP directories from any location
- Secure one-to-one and group chat
- Presence and communications connectivity within Outlook

Empower your business to 'think big, yet act small' by providing your employees with everything they need to connect, communicate and collaborate across blended environments – regardless of location

Ensuring effective communications is essential in today's fast-paced, mobile marketplace. Mitel® MiCollab provides the essential mix of tools that helps connect employees together from anywhere, on any device, at any time allowing for spontaneous or planned communications and collaboration. Whether it is through instant messaging, voice, desktop video, or web collaboration, employees are able to choose the method that works best given the reasons for meeting, the people involved, and their current location.

MiCollab's mobile-first design enables an in-office experience for all your mobile and remote employees, by providing unified communications clients designed for use on their device of their choice – be it a smartphone, tablet or PC.

MiCollab supports a range of deployment options including software only for deployment on industry standard servers, as a virtual machine on VMware® vSphere® or Hyper-V, or as software pre-integrated on a business-class, rack-mounted server[1].

When deployed within a VMware environment MiCollab can be managed through VMware vCenter™ management tools, providing resource efficiencies and a single business continuity plan across all of your business applications.

When it comes to working alongside other applications your business may already have, MiCollab integrates with and provides enhanced communications and collaboration functionality with leading business applications, including Microsoft Outlook and Office365.

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Technical specifications

LANGUAGE SUPPORT

Client user interfaces (UIs) are supported in the following languages:

Danish, Dutch, English, Finnish, French (Canadian & European), German, Italian, Mandarin Chinese, Norwegian, Portuguese (European & Brazilian), Russian, Spanish (Latin American & European), and Swedish

HARDWARE REQUIREMENTS

CPU	For information on qualified servers, please consult the Mitel Engineering Guide or contact your local Mitel representative.
Hard Drive	250 GB
RAM	6 GB (Server Appliance), 8 GB (Mid-range), 16 GB (Enterprise-class)
NIC	Single NIC in LAN mode (server only) or dual NIC when deployed in network edge (server-gateway)
Virtual MiCollab	Intel®-based server with a minimum Xeon® 55xx Series at 2 Ghz or better (supporting Core i7 / Intel Nehalem architecture), with hyper-threading enabled.

SOFTWARE REQUIREMENTS

MiCollab Web Client and Web Collaboration Sharing/Viewing	Internet Explorer® release 11, Microsoft Edge 40 or later, Mozilla Firefox release 59 or later, Apple® Safari® 10.1 or later and Google Chrome version 66 and later
MiCollab Client Support	MiCollab My Unified Communications portal, MiCollab Server Manager portal, and application clients (such as audio, web and video conferencing and MiCollab desktop clients) are supported on Windows 7 (SP1 or higher), Windows 10 Anniversary update or higher) (both 32 and 64-bit versions), and Mac OSX 10.13 and 10.12
MiVoice for Skype for Business	Lync version 2013 and Skype for Business 2016
Virtualization Support	VMware vSphere Client (6.5 and 6.7), VMware ESX® / ESXi™ release 4.1, 5.0 and 5.1, Microsoft Hyper-V Server 2012 R2 and 2016
E-mail Client Integration	Server-side integration with Microsoft® Outlook® 2013 or 2016, Office365 2016, Microsoft Exchange 2013 and 2016, and Google Mail (Gmail) / (IBM Lotus Notes® 9.0 is supported with legacy desktop PC client only)

THIRD-PARTY INTEGRATION

Microsoft Outlook®	2013 and 2016
IBM® Lotus Notes®	8.0, 8.5, or 8.5.2 (supported with legacy desktop PC client)
IBM® Sametime® Federation	8.5 or 9
ACT!® by Sage	2008, 2009 & 2011 (supported with legacy desktop PC client)
Dragon® Professional	14 (with MiCollab Audio, Web, Video and MiVoice for Skype for Business Plug-in)
ZoomText	10.1 (with MiCollab Audio, Web, Video and MiVoice for Skype for Business Plug-in)
JAWS	17 (with MiCollab Audio, Web, Video and MiVoice for Skype for Business Plug-in)

SUPPORTED VIRTUAL DESKTOP

MiCollab Clients for Windows	Citrix version 7.14, VMware View 7, and RDS 2016 Server
AWV Plug-in for Outlook	Outlook Client 2013 and 2016 for Windows on Citrix XenApp and XenDesktop version 7.11 (and later)

SUPPORTED MOBILE SOFTWARE

Android	6.0, 7.0, or 8.0
iOS	iOS 10.3 and iOS 11

SUPPORTED MITEL PLATFORMS

Mitel Standard Linux (MSL)	Release 10.6 (32-bit version only)
MiVoice Business	7.2 SP1 or later
MiVoice MX-ONE	6.3 SP2 or later
MiVoice 5000	6.4 or later
MiVoice Office 400	5.0 or later
MiVoice Border Gateway	Release 10.1
Mitel InAttend	Release 2.5 SP1 or later
MiContact Center Business	Release 9.1 or later (ACD agent softphone support with MiVoice Business)

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1 MiCollab software pre-integrated on a business-class, rack-mounted server is only available in the UK and North America.

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